



## Siena Services Survey

In the effort to provide you, our valued customers, with our best services we will be grateful if you can complete this survey. Your comments are important to us. You can return the survey with your next payment or respond via e-mail at [simports@pacbell.com](mailto:simports@pacbell.com).

- Is your sales representative visiting you regularly? Yes  No
- Does s/he communicate clear information about wines? Yes  No
- Does s/he returns your calls promptly? Yes  No
  
- Are orders delivered according to time schedule? Yes  No
- Are orders delivered according to stated location? Yes  No
- Are the drivers helpful ? Yes  No
  
- When calling Siena office is the staff attending to your needs? Yes  No
- Are your phone calls returned promptly? Yes  No

Additional Comments:

---

---

---

---

***THANK YOU FOR YOUR TIME IN COMPLETING THIS SURVEY***

If you would like to enroll in the SIENA IMPORTS GREEN PROGRAM , please fill out your e-mail information and we will eliminate the use of paper. Additionally, we accept payments via credit card, please inquire for further information.

E-mail address:

---